

COMPLAINT FORM

1.a. Personal data of the complainant

Last Name / Legal Entity Name	First Name	Registration or ID number	LEI (if available)	Client reference (if available)

Address: Street, number, floor (for business)	Postcode	City	Country

Phone number	E-Mail address

1.b. Contact details (if different from 1.a.)

Last Name/Legal Name	First Name

Address: Street, number, floor (for registered office)	Postcode	City	Country

Complainant/Legal representative _____ (signature)

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Phone number		E-Mail address	
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2.a. Personal data of the legal representative (if applicable) (a power of attorney or other official document as proof of the appointment of the representative)

Last Name / Legal Entity name	First Name	Registration and LEI (if available)

Address: Street, number, floor (for registered office)	Postcode	City	Country

Phone number		E-Mail address	
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2.b. Contact details (if different from 2.a.)

Last Name / Legal Entity name	First Name	Registration and LEI (if available)

Complainant/Legal representative _____ (signature)

Address: Street, number, floor (for registered office)	Postcode	City	Country

Phone number		E-Mail address	
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3. Information about the complaint

3.a. Full reference of the crypto-asset service or agreement to which the complaint relates (i.e. name of the crypto-asset service provider, crypto asset service reference number, or other references of the relevant transactions)

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3.b. Description of the complaint's subject matter

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Please provide documentation supporting the matter

3.c. Date(s) of the facts that have led to the complaint

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Complainant/Legal representative _____ (signature)

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3.d. Description of the damage, loss or detriment caused (where relevant)

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3.e. Other comments, or relevant information (where relevant)

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In _____ (place) on _____ (date)

Please make sure every page of the complaint is duly signed.

Documentation provided (please, check the appropriate box):

Power of attorney, or other relevant documents	
Copy of the contractual documents of the investments to which the complaint relates	
Other documents supporting the complaint:	

Complainant/Legal representative _____ (signature)

Complainant/Legal representative_____ (signature)